

Aura Care Living LTD

# Stratton Court

## Inspection report

Gloucester Road  
Stratton  
Cirencester  
GL7 2LA

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07 December 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Stratton Court is a residential care home which provides nursing and personal care to people over the age of 65 years; some people receive support to live with dementia. The service can support up to 60 people. At the time of this inspection 23 people were receiving care.

We found the following examples of good practice.

People had been supported to maintain relationships with those who mattered to them throughout the COVID-19 pandemic. Staff also supported people to use technology to remain in contact with family members.

There were designated bedrooms for people to self-isolate in for at least 14 days following their admission to the home. All bedrooms, including these, had private toilet and washing facilities which reduced the risk of infection spreading.

Staff were using personal protective equipment (PPE) correctly and there were measures in place to refresh staff training on this and to monitor their ongoing use of PPE.

Regular COVID-19 testing was being completed in line with national guidance. People were tested, with their consent, every 28 days and so far, this had included everyone. All staff were tested weekly.

Managers and staff were aware of potential COVID-19 symptoms and monitored people for these.

Staff were supported to remain absent from work for the required period of time if they became symptomatic or received a positive COVID-19 test result.

The layout of the home allowed staff to support social distancing and to implement zoning and segregation in the event of a COVID-19 outbreak. An outbreak management plan was in place.

Measures were in place for the safe management of laundry and waste.

Staff movement was minimised to reduce the spread of or introduction of infection. Staff worked in the one location only and if required, agency staff would be booked to work solely at Stratton Court.

There was a designated infection prevention and control lead who ensured all policies, procedures and guidance remained up to date. Staff were kept informed of any changes to these. There was management support in place at all times to ensure full infection control measures could be instigated immediately if required.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Stratton Court

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 7 December 2020 and was unannounced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We were not fully assured that the relative visiting arrangements fully prevented the potential risk of infection spreading during visiting. Although there was a designated room in use for relative visiting, this was not set up fully in line with the guidance available. COVID-19 testing was due to start imminently for designated relatives, however, we signposted the provider to resources to help develop their approach with regard to safe relative visiting.