

Mr Anthony Smith

# A B Smith - The Old Filling Station

## Inspection Report

Broughton-in-Furness  
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### Overall summary

We carried out an announced inspection of this practice on 20 January 2016 where breaches of legal requirements were found. After the inspection, the practice wrote to us to say what they would do to meet legal requirements in relation to safe and well led care and treatment.

We undertook this focused inspection to check they had followed their plan and to confirm they now met legal requirements. This report only covers our findings in relation to those requirements. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for A B Smith - The Old Filling Station on our website at [www.cqc.org.uk](http://www.cqc.org.uk)

#### **Our findings were:**

##### **Are services safe?**

We found that this practice was providing safe care in accordance with the relevant regulations

##### **Are services well-led?**

We found that this practice was providing well-led care in accordance with the relevant regulations.

#### **Background**

The practice offered private dental treatment to patients of all ages. This was a single handed principal dentist supported by a dental hygienist and two dental nurses in addition to a practice manager.

Dr Anthony Smith the principal dentist is the registered provider for the practice. Registered persons have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated Regulations about how the practice is run.

The practice has two treatment rooms, a reception/ waiting area and a decontamination room. The practice is open on a Wednesday and alternate Thursday from 9.00am until 1.00pm.

#### **Our key findings were:**

- Emergency medicines were now in date and easily accessible.
- The practice was in compliance with its legal obligations under Ionising Radiation Regulations (IRR) 99 and Ionising Radiation (Medical Exposure) Regulation (IRMER) 2000.
- The registered provider had ensured that audits for infection control, clinical and non-clinical records were in place.

# Summary of findings

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Are services safe?**

We found that this practice was providing safe care in accordance with the relevant regulations.

The practice had systems to assess and manage risks to patients. These included clear procedures regarding the maintenance of equipment and the storage of medicines in order to deliver care safely. The provider had removed out of date medicines and had introduced a checking system for medicines and emergency equipment.

**No action**



### **Are services well-led?**

We found that this practice was providing well-led care in accordance with the relevant regulations.

We found that overall governance arrangements had improved. The practice was now compliant with Radiation regulations and had introduced auditing systems to monitor and continually improve the quality of the service.

**No action**



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## Detailed findings

### Background to this inspection

We undertook a desk based inspection of A B Smith - The Old Filling Station Practice on 3 August 2016. This inspection was carried out to check that improvements to meet legal requirements planned by the practice after our inspection on 20 January 2016 had been made. We

inspected the practice against two of the five questions we ask about services, they were, is the service safe and is the service well led. This is because the service was not meeting some legal requirements.

The inspection was carried out by a CQC inspector with remote access to a dental advisor. During the inspection we communicated with the registered provider and supporting evidence was sent to the inspector to confirm our findings.



# Are services safe?

## Our findings

### Reporting, learning and improvement from incidents

The practice responded to national patient safety and medicines alerts that affected the dental profession. The provider removed and destroyed unsafe equipment following advice from the alerts to ensure the safety of the patients.

### Medical emergencies

The provider had removed out of date emergency medication and put into place a checking system to ensure that the drugs remained safe for use. We saw an example of these records and these were in line with recommendations from the resuscitation council (UK).

### Infection control

We confirmed that infection prevention and control audits were now in place. The last audit was undertaken in 27 April 2016 and action following the audit had been recorded.

### Radiography (X-rays)

When we reviewed the practice's radiation protection file on our visit in January 2016 we had found that the file was incomplete. It did not contain a copy of the local rules for one of the X-ray machines in the practice and did not name the Radiation Protection Advisor (RPA). On discussing this with the provider it was confirmed that a RPA had been appointed and the documents were now in place.



## Are services well-led?

### Our findings

#### Governance arrangements

We found that overall governance arrangements had improved. For example, auditing and monitoring of emergency medicines and equipment. The practice had replaced out of date medication and introduced a checking system of equipment and medicines.

There was evidence that clinical and non-clinical audits were now taking place, for example patient's record audits were now in place in line with the guidance provided by the Faculty of General Dental Practice. We saw the audits for April, May and June 2016 and confirmed that action plans and learning outcomes were in place to address the issues that arose.

We also saw x-ray audits were in place and any learning outcomes from these addressed.