

# Greenlands Residential Home Limited

# Greenlands Residential Home

## Inspection report

44-46 Green Lane  
Bolton  
Lancashire  
BL3 2EF  
Tel: 01204 531691  
Website:

Date of inspection visit: 07 October 2015  
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## Ratings

Overall rating for this service

Good



Is the service safe?

Good



## Overall summary

Greenlands is a privately owned residential care home registered to provide care for up to 28 older people. The home provides accommodation in single or shared bedrooms over three floors. Lift access is available to all floors. There is limited outside space for people to access. Car parking is available at the front or rear of the home. The home is situated close to local amenities and is accessible for local transport to Bolton town centre.

The service had a registered manager. A registered manager is a person who has registered with the Care Quality Commission to manage the service. Like registered providers, they are 'registered persons'. Registered persons have legal responsibility for meeting the requirements in the Health and Social Care Act and associated Regulations about how the service is run.

We visited the home on 05 November 2014 and identified concerns regarding fire safety. During our inspection we

found some aspects of fire safety and staff training in response to emergencies that gave us cause for concern. Therefore people living at the home, staff and visitors were not fully protected from the risk of harm. This was a breach of Regulation 12 (2) (c) (d) of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. We contacted the Greater Manchester Fire and Safety Authority requesting they visited the home to carry out an inspection. The Fire Safety Officer visited Greenlands on 10 November 2014 and found that the home was not complying with all aspects of The Regulatory Reform (Fire Safety) Order 2005. The Fire Safety Officer issued the provider with an Enforcement Notice under Article 25 of the above legislation to address the concerns raised at their inspection of the service.

We carried out an unannounced focused inspection on 07 October 2015 with the Fire Safety Officer to check that

# Summary of findings

the enforcement notice had been actioned and that the breach of Regulation 12 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 had been met. We found that this had been completed satisfactorily.

# Summary of findings

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

The service was safe.

We found the service was meeting the required legislation to ensure the safety of people who used the service, staff and visitors.

**Good**



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## Detailed findings

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection checked whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008, to look at the overall quality of the service, and to provide a rating for the service under the Care Act 2014.

This focused inspection took place on 07 October 2015 and was unannounced.

The membership of the inspection team consisted of one adult social care inspector from the Care Quality Commission and a Fire Safety Officer from the Greater Manchester Fire and Rescue Authority.

The Fire Safety Officer reviewed records including: the fire safety Risk Assessment, the fire detection warning system and staff training. We also looked around the home to check that the emergency routes and exits were clear.

# Is the service safe?

## Our findings

We carried out this focused inspection to check a specific area relating to the fire safety at Greenlands care home. At our inspection on 05 November 2014 we found some areas of concern relating to fire safety and staff training. This could have potentially placed people who used the service, staff and visitors at risk. This was a breach of Regulation 12 (2) (c) (d) of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

We contacted the Greater Manchester Fire and Rescue Authority to service to carry out a fire safety inspection of Greenlands care home. This inspection was carried out on the 10 November 2014. The Fire Safety Officer found failings in respect of the following: A fire safety risk assessment had not been carried out that would allow the provider to identify a risk to persons from fire and any remedial action required. The fire detection warning system was inadequate in that the premises should be provided with smoke detection in all areas. The system should include detectors in all the escape routes in any room opening onto an escape route and in any areas of high risk. Emergency routes and exits could not be used as quickly and safely as possible. Wedges, hooks and other devices in use at the present time as a means of holding the self-

closing doors in the open position were to be removed. The Fire and Safety Officer found staff training was inadequate to enable the employees to safeguard themselves and other persons on the premises. The home was not complying with all aspects of The Regulatory Reform (Fire Safety) Order 2005. The Fire Safety Officer issued the provider with an Enforcement Notice under Article 25 of the above legislation to address the concerns raised at their inspection of the service.

The Fire Safety Officer gave the provider a timescale to comply with the notice and further visit to check compliance would be carried out.

At our focused inspection on 07 October 2015 we were accompanied by the Fire Safety Officer who was satisfied that the provider had met all the requirements of the enforcement notice.

The Fire Safety Officer had previously requested that the storage unit for the clean laundry be removed from the back corridor as this was impeding escape access. We found the storage unit was now in the lounge against a radiator. The Fire Safety Officer required the storage unit to be removed from against the radiator as this was a potential fire hazard. Staff removed the storage unit immediately.