

Kisimul Group Limited

# Gormanach House

## Inspection report

126 Reigate Road  
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29 March 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

### About the service

Gormanach House is a care home providing accommodation and personal care to five people with learning disabilities at the time of the inspection. The service can support up to six people.

### We found the following examples of good practice

Extensive effort had been made to prioritise people's mental health and wellbeing. Some of the people living in the home did not understand the pandemic or the risks posed by COVID-19. Staff worked with people and completed risk assessments to enable people to visit relatives at their family homes to ensure people's mental wellbeing remained positive.

A booking in procedure had been introduced for all visitors who came to the home. This included health questionnaires, temperature checks and lateral flow tests (LFT). The visitors would then wait for the results from the LFT tests in a designated area at the front of the house before proceeding with their visit.

With some people's lack of capacity to understand the risks of COVID-19, furniture had been moved to facilitate social distancing. During the inspection people were seen to sit a large distance away from each other, we were told by the manager that this is normal behaviour due to the nature of people's disabilities, social distancing has not been an issue.

Appropriate changes had been introduced to the home. This enabled staff to keep people safe and encourage social distancing in communal areas. There was a sign in the kitchen area to remind people of a limited amount of people in the area at any one time.

Staff were supported with training throughout the pandemic to ensure they were confident with following best practise. Staff were also supported with regular COVID-19 updates from the head office. This included all relevant changes in guidance when they happened so staff were confident they were complying with all up to date guidance.

The provider had maintained a plentiful supply of PPE throughout the pandemic and the manager was using the government portal to ensure the PPE stock remained at a safe level. The manager told us that they were confident that if the PPE stock were ever low then the provider would support them.

Thorough cleaning schedules had been implemented in response to the pandemic. This included regular cleaning of high touch areas such as banisters and light switches. Evidence was seen of these high risk areas being sanitised regularly throughout the day.

The provider was taking part in the regular testing programme and ensured all staff and people living in the home had access to regular testing. This followed guidance and ensured appropriate steps were taken in recording tests in a timely way. Risk assessments had been completed for people living in the home that did

not have the capacity and staff were unable to complete testing on. Further daily checks had been introduced to monitor for symptoms which included twice daily temperature checks of all people living in the home.

Further information is in the findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Inspected but not rated.

Further information is in the detailed findings below.

**Inspected but not rated**

# Gormanach House

## **Detailed findings**

### Background to this inspection

The inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 29 March 2021 and was announced.

# Is the service safe?

## Our findings

Safe – Inspected but not rated

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider had appropriate policies and procedures for admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.