

DHCH14

Garden Lodge Care Home

Inspection report

Middlemass Hey
Liverpool
Merseyside
L27 7AR

Tel: 01514984776

Date of inspection visit:
09 February 2022

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09 March 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Garden Lodge Care Home is a residential home which can support up to 48 people in one adapted building over two separate units. One of the units is dedicated to supporting people living with dementia. At the time of this inspection there were 45 people living at the home.

We found the following examples of good practice.

The provider had arrangements for booking visitors at the home which included any visitor taking an LFT test, having their temperature checked and wearing personal protective equipment (PPE) when entering the care home. Visitors were able to access window visits and there were rooms and a bar area which could be used to facilitate visitors.

The service supported people and their relatives and essential care givers to understand the isolation processes and how the service could help to alleviate them feeling lonely. This included calls with friends and loved ones and dedicated support time from staff members in different rooms for activities.

People were supported by staff to isolate in their own rooms and areas near their rooms as much as possible. Specific staff were allocated to support all their needs, and staff were consistently working in the same area of the home to avoid cross contamination.

PPE was well stocked and organised, and cleaning products were stored and used appropriately. The home was clean and tidy.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Garden Lodge Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 9 February 2022 and was announced. We gave the service one hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider had safe systems in place to facilitate and support visiting at the home in line with the national guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.