

Country Court Care Homes 2 Limited

Somerset House Nursing Home

Inspection report

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Wheldrake
York
North Yorkshire
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03 February 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Somerset House Nursing Home is a care home which provides residential care for up to 44 older people some of whom may be living with dementia, and people with physical disabilities. At the time of our inspection 38 people were using the service.

We found the following examples of good practice.

The service was clean and free from any unpleasant odours. Detailed cleaning schedules were completed which included the deep cleaning of some rooms to maintain cleanliness and reduce the risks from infection.

There was enough personal protective equipment PPE such as aprons, gloves and masks. A range of additional checks were completed to screen people entering and leaving the service, minimising the risks from COVID-19 and enabling visiting of loved ones.

Staff and people were tested regularly for COVID-19. Evidence of completion of the required vaccinations was maintained for staff.

Staff had worked well as a team to help promote people's wellbeing throughout the pandemic. Contingency plans ensured people's needs continued to be met from staff employed at the service.

Individual risk assessments helped to keep people safe when enjoying the outdoors and meeting with their loved ones. The provider had a policy of reviewing any outbreaks of COVID-19 to identify any trends for action. This helped to mitigate further outbreaks and reduce further spread of infection, keeping everyone safe.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Somerset House Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 3 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.
- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.