

Royal Mencap Society

Royal Mencap Society - 17 Flaxfield Road

Inspection report

17 Flaxfield Road
Basingstoke
Hampshire
RG21 8SE

Website: www.mencap.org.uk

Date of inspection visit:
20 January 2022

Date of publication:
09 February 2022

Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	--------------------------------

Summary of findings

Overall summary

Royal Mencap Society - 17 Flaxfield Road is a residential service registered to provide accommodation and personal care for up to five people who have learning disability and associated needs. At the time of inspection five people were living at the home.

We found the following examples of good practice.

- There were arrangements in place for the people's relatives and health professionals to safely visit people living at the service.
- Staff received infection prevention and control training and adhered to good practice in relation to personal protective equipment (PPE).
- The provider ensured sufficient stock of PPE and COVID-19 tests were available and the team maintained the testing regime in line with national guidance.
- Policies and procedures in relation to the management of risks associated with COVID-19 were thorough and up to date.
- The management had risk assessed the team's day to day working practices and made changes to reduce any risks. For example, detailed handover sheets had been introduced which reduced the amount of time staff needed to spend together exchanging information.

We were assured that this service met good infection prevention and control guidelines.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Royal Mencap Society - 17 Flaxfield Road

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 20 January 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises. The provider told us that areas of frequent touch were cleaned several times a day although there were no records of this. A system to record this activity was put in place during the visit.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.