

## Active Prospects

# The Pines (Active Prospects)

### Inspection report

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Date of inspection visit:  
20 January 2022

Date of publication:  
28 January 2022

### Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	<b>Inspected but not rated</b>

# Summary of findings

## Overall summary

The Pines (Active Prospects) is a residential care home in Redhill providing accommodation and personal care and support to up to six people living with learning disabilities and physical support needs. At the time of the inspection, six people lived in the home.

We found the following examples of good practice.

People were supported in a way which minimised the impact of the pandemic on their lives. Staff supported people to maintain contact with their loved ones, to go out safely when possible and to do what they liked in the home. People could use the home garden and staff organised events and things to do for people when at home which met their likes and sensory needs. Staff we spoke with knew well people's needs and what was important for them.

The provider supported the registered manager to risk assess people's day to day support and the home environment in line with the national guidance for COVID-19 pandemic. There were clear plans on how an outbreak of infection would be managed which were consulted with relevant external partners to ensure people's specific needs were considered and met. This prevented any further spread of the infection.

Staff told us they felt supported and valued by the management and had ongoing access to the personal protective equipment, as well as appropriate training around infection prevention and control (IPC). Staff accessed COVID-19 vaccinations and were completing regular COVID-19 test as per the national testing programme. The registered manager supported staff around personal COVID-19 risks and with IPC competency assessments, so they knew how to keep everyone safe. We observed staff adhered to good IPC practice on the day of the inspection.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# The Pines (Active Prospects)

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 20 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.