

Associated Care Solutions Limited

Ravenswood House

Inspection report

Lansdown Road
Westall Green
Cheltenham
Gloucestershire
GL50 2JA

Tel: 01242514264

Date of inspection visit:
29 March 2021

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13 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Ravenswood House is a care home. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

Ravenswood House is a residential care home providing care, support and accommodation for up to ten adults with learning disabilities. At the time of our inspection there were nine people living there.

We found the following examples of good practice.

- A summer house was in the process of being improved to facilitate visits to people.
- Staff were provided with guidance and training on working safely during the pandemic. Staff told us they felt supported by the registered manager during the pandemic.
- Staff had received training in the use of Personal Protective Equipment (PPE).
- Staff and people had been tested for COVID-19 in accordance with national guidance.
- People's well-being was promoted throughout the pandemic. For example, themed 'takeaway' nights had been organised as an alternative to people going out for meals.
- Environmental improvements have been made in response to the pandemic such as new waste bins, hand sanitiser dispensers and improvements to the laundry room.
- The service had updated their infection control policy to reflect the situation with the pandemic.
- The provider had a contingency plan to follow in the event of staff shortages caused by COVID-19.
- Staff ensured the service was regularly cleaned.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Ravenswood House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 29 March 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.