

Denestar Limited

Trees Residential Care Home

Inspection report

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08 February 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Trees is a residential care home that provides care for up to 22 people, some of whom may be living with dementia. People have their own rooms, with shared bathing facilities. At the time of this inspection there were 20 people living at the home.

We found the following examples of good practice.

The premises were clean. Staff followed cleaning schedules to ensure all areas of the home were regularly cleaned, including frequently touched surfaces.

There was a plentiful supply of personal protective equipment (PPE) available. Posters were on display throughout the service which referred to the importance of hand washing and wearing PPE. Staff had received training about how to keep people safe from the risk of infection. We observed staff wearing appropriate PPE in the correct way.

Tests for COVID-19 were being carried out in line with government guidance, by both staff and people living in the service.

The home had a suitable system in place to support relatives and friends to visit people living in the home during the COVID-19 pandemic. At the time of this inspection government guidance relating to visiting was being followed.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Trees Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 8 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- The service had a suitable system in place to support people to maintain important relationships with their relatives and friends. Visitors were required to follow various safety measures such as completing a COVID-19 test prior to entering the service and wearing appropriate PPE.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.