

The Regard Partnership Limited

Cornerleigh

Inspection report

1 Fourth Avenue
Denvilles
Havant
Hampshire
PO9 2QU

Tel: 02392470457
Website: www.achievetogether.co.uk

Date of inspection visit:
16 December 2020

Date of publication:
14 January 2021

Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	-------------------------

Summary of findings

Overall summary

Cornerleigh is a care home that accommodates up to 11 people with learning disabilities and autism. People in care homes receive accommodation and nursing or personal care as single package under one contractual agreement. CQC regulates both the premises and the care provided.

We found the following examples of good practice.

At the time of the inspection relatives were not permitted to visit due to a COVID-19 outbreak. People had been supported to maintain contact with their relatives through regular phone calls and video calls.

Prior to the outbreak, people had been able to see their relatives through pre-arranged garden visits and some 'window' visits. The provider's visitor's policy was available and shared with relatives prior to their visit. All visits were booked in advance, so the staff could support them to take place safely and thorough cleaning could take place before and after the visit. The provider was in the process of developing a visiting plan for the winter months, in line with government guidance. The manager told us they hoped to facilitate visits in a safe space within the home, once they were able to receive visitors again.

On arrival to the home, visitors such as external health professionals, had their temperatures taken and were asked to sign a health declaration to confirm they have no symptoms of COVID -19. All visitors were asked to wear face masks and any other PPE as required.

Admissions to the home were carefully considered and planned to ensure people were admitted safely. The manager told us people had tested negative for COVID-19 before they were admitted to the home and were supported to isolate in their room for 14 days, in line with guidance.

Staff were using (PPE) in line with guidance, implementing training provided by the clinical commissioning group (CCG), to safeguard people using the service and staff. Arrangements were in place for the manager to complete spot checks to ensure infection control and PPE use, was consistent and safe.

Staff supported people to understand the reason for masks being worn and several people living at the home, had chosen to wear masks themselves in communal areas.

There were detailed risk assessments to manage and minimise the risks COVID-19 presented to people who used the service, staff and visitors.

The manager and provider had systems to ensure there was clear oversight in relation to infection prevention and control. There were robust infection control audits and cleaning schedules in place.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Cornerleigh

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 16 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.