

Families First (North East)

Lorne House

Inspection report

66 Yarm Road
Stockton-on-tees
TS18 3PQ

Tel: 01642344653

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07 December 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Lorne House is a residential care home for up to 13 people living with a learning disability. The home is located in Stockton-on-Tees. At the time of inspection 12 people were living at the home.

We found the following examples of good practice.

- People were supported to keep in touch with loved ones. This supported their well-being.
- Staff training in infection control and personal protective equipment (PPE) was up to date. Staff were observed wearing PPE correctly. Regular checks of staff practices were carried out
- Staff had completed training in Makaton and had completed on-line tutorials. This increased their communication skills with people where masks were a barrier to communication.
- Staff were compliant with testing for Covid-19.
- The home was clean throughout. Good cleaning regimes were in place.
- Risk assessments were in place for people and staff. Good support was in place for staff if they needed to be off work with Covid-19.
- Policies and procedures to support the risks of cross infection were in place.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Lorne House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 7 December 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections. Following feedback temperature checks for all visitors were undertaken.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed. Following feedback all staff were changing their clothes before starting and when finishing their shift at the home.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider's infection prevention and control policy was up to date.