

Halton Borough Council

# Millbrow Care Home

## Inspection report

Mill Brow  
Widnes  
Cheshire  
WA8 6QT

Tel: 01514204859

Website: [www.halton.gov.uk/Pages/Home.aspx](http://www.halton.gov.uk/Pages/Home.aspx)

Date of inspection visit:  
04 November 2020

Date of publication:  
18 November 2020

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Millbrow Care Home is a nursing home providing personal and nursing care for up to 44 older people. At the time of the inspection, the service was supporting 33 people across two floors.

We found the following examples of good practice.

The service followed safe visiting procedures. Visits were restricted to essential visitors only. However, there were safe measures in place to facilitate visits for people receiving end of life care and where it had been assessed as being in the persons best interest due to their wellbeing. Family entered the service through the nearest external door to where their relatives bedroom was located. All visits were conducted in the persons own room and visitors were required to wear full PPE.

Signage with instructions about shielding and social distancing rules were on walls around the building. We observed shielding and social distancing rules were complied with. The environment had been adapted to support social distancing.

There was a dedicated procedure that accommodated people should they develop COVID-19 or show symptoms. Safe procedures were followed for admitting people to the service. Virtual assessments were completed, and people were only admitted following evidence of a negative COVID-19 test. On moving into the service people were required to self-isolate for 14 days.

Stocks of the right standard of personal protective equipment (PPE) were well maintained and staff used and disposed of it correctly. Guidance on the use of PPE and current IPC procedures were clearly visible across the service.

People and staff had access to regular testing.

Staff reassured people throughout the pandemic and provided them with the support they needed to maintain regular contact with their family and friends through the use technology.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Inspected but not rated.

**Inspected but not rated**

# Millbrow Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 04 November 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.