

Westwood Lodge Ltd

Westwood Lodge Care Home

Inspection report

7 Bentinck Villas
Newcastle Upon Tyne
Tyne And Wear
NE4 6UR

Tel: 01912733998

Date of inspection visit:
18 October 2021

Date of publication:
01 December 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Westwood Lodge Care Home provides accommodation for up to 44 people with personal and nursing care needs. People had a range of needs including those with mental health, drug and alcohol misuse related conditions and those living with dementia. On the day of our inspection, 40 people lived at the service.

We found the following examples of good practice.

We received information staff did not consistently wear face masks, however we found staff were complying with this requirement when we visited.

Although the home was clean, some areas were worn and needed updating. The registered manager advised these were being addressed as part of an on-going refurbishment programme.

The service had implemented enhanced cleaning, which included frequent touchpoints. All visitors were screened before entry and asked to wear appropriate PPE.

People were supported to maintain contact with others, whilst some people accessed the local community independently.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Westwood Lodge Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 18/10/2021 and was unannounced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.