

Cuerden Developments Ltd

# Cuerden Developments Limited - Alexandra Court

## Inspection report

Alexandra Court  
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24 February 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Alexandra Court is an intermediate care home providing a time limited period of assessment and rehabilitation for people who have had a hospital admission but are not ready to be discharged home safely. The service can support up to 40 people and was providing care to 16 people at the time of the inspection.

We found the following examples of good practice.

Processes were in place to prevent visitors from catching and spreading infections. This included the provision of personal protective equipment (PPE), such as masks, gloves, aprons, face visors, hand washing facilities and hand gel. Temperature tests were done in a secure entrance area, and a Covid-19 questionnaire was completed.

Lateral flow rapid Covid-19 testing was done. There was adequate access and take up of testing for staff and people using services and robust admission and discharge processes were in place.

Shielding and social distancing rules were complied with. The layout of the premises promoted safety and reduced the potential for the transmission of infections. There was clear signage throughout the home on social distancing rules and robust cleaning arrangements were in place. Staff wore a full range of PPE appropriately and consistently.

Staff training, practices and deployment showed the service could prevent transmission of infection and manage any outbreaks.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

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## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This targeted inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 24 February 2021 and was announced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.