

Longwood Care Home Limited

Longwood Grange

Inspection report

Longwood Gate
Huddersfield
West Yorkshire
HD3 4UP

Tel: 01484647276

Date of inspection visit:
17 February 2022

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10 March 2022

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Longwood Grange provides residential care for up to 31 older people, some of whom are living with dementia. At the time of our inspection, 30 people lived at the home.

We found the following examples of good practice.

There were secure procedures to ensure all visitors to the service helped to prevent the spread of infection, through checking proof of COVID-19 testing and vaccination, as well as ensuring hand sanitising and use of Personal Protective Equipment (PPE).

There was a newly appointed designated housekeeping manager who was responsible for ensuring infection prevention and control (IPC) procedures and standards were maintained.

There were regular cleaning regimes, although some areas of the home were more difficult to keep clean due to the need for refurbishment.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Longwood Grange

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 17 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The service facilitated visits for people living in the home in accordance with national and local guidance.

- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises.

Some parts of the premises, fixtures and fittings were in need of refurbishment which made areas difficult to keep clean. For example, there was worn paint on woodwork, such as skirting boards and doors. We noted a paper towel dispenser and a hand sanitiser dispenser were empty. We discussed these matters with the registered manager who said there was a refurbishment plan intended, and they would ensure checks of dispensers were increased.

- We were somewhat assured that the provider was using personal protective equipment (PPE) effectively and safely.

On one occasion we saw a member of staff take a break outside without removing their PPE. We brought this to the attention of the management team who said they would increase their observations of staff practice. There were not always appropriate bins in place for the disposal of PPE. The registered manager said they would address this immediately.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We have also signposted the provider to resources to develop their approach.