

Janith Homes Limited

The Rookery

Inspection report

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23 February 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

The Rookery is a residential care home providing personal care for up to 36 people aged 18 years and over living with learning disabilities or autism. At the time of the inspection, 35 people were living at the service. The service comprised of one large converted house and separate self-contained units, called "cottages".

We found the following examples of good practice.

- People were being kept informed about COVID-19, the vaccination programme and lockdown restrictions. Information was provided in accessible formats.
- People told us about the activities they have participated in to keep them busy and prevent them feeling socially isolated. People showed us the puzzles they were completing at the time of the visit, while enjoying a social coffee and snack.
- People told us about missing seeing their family and friends, but also about alternative ways of maintaining contact, for example through the use of social media to complete video calls.
- Staff demonstrated a detailed understanding and insight into people's individual needs and risks in relation to COVID-19. Staff were familiar with the management plans in place in the event that there was an outbreak at the service.
- Staff supported and educated people on social distancing, use of personal protective equipment and hand hygiene to support safe access to the local community.
- Staff had implemented detailed risk management plans to support people while in isolation, while ensuring this did not have a detrimental impact on their mental health and wellbeing.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Rookery

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 23 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.