

Select Primecare Limited

Primecare

Inspection report

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Date of inspection visit:
18 February 2021

Date of publication:
16 March 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Primecare is a residential care home providing personal care to up to 41 people aged 65 and over. At the time of the inspection, 31 people were using the service.

We found the following examples of good practice.

The provider had created a safe and dedicated visiting hub to enable people to see and speak to their friends and relatives. The room had a divider screen, and separate external doors for visitors and people that used the service. The room was well-ventilated and cleaned between visits.

Staff had all completed infection prevention and control training and this included the correct procedures for using PPE.

As part of full infection control measures, laundry and waste arrangements had been correctly implemented to reduce the spread of infection. The service had created a separate area for clean laundry.

The service was clean throughout. There were appropriate procedures to ensure infection control risks were minimised. Seating in the lounge and dining area reflected social distancing guidance. The registered manager told us, "I am proud of what we have achieved since the last inspection."

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Primecare

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 18 February 2021 and was unannounced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.