

Pearlcare (Lincoln) Limited

Brantley Manor Care Home

Inspection report

Brant Road
Lincoln
Lincolnshire
LN5 8RX

Tel: 01522543866
Website: www.pearlcare.co.uk

Date of inspection visit:
27 January 2022

Date of publication:
13 May 2022

Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	--------------------------------

Summary of findings

Overall summary

Brantley Manor Care Home is a residential care home providing accommodation and personal care to up to 33 people. At the time of the inspection there were 30 people living at the home. Accommodation is provided over two floors, with communal dining and living areas.

We found the following examples of good practice.

The service had a system and process in place for checking the vaccination status of visiting professionals. Due to observing legislation around visiting professionals the service had on two occasions turned professionals away who were not able to evidence their vaccinations status.

The service had managed to ensure safe staffing levels despite staff isolating, as other staff had been able to cover shifts.

All staff had completed infection prevention and control (IPC) training including use of personal protective equipment (PPE) donning and doffing and hand washing. Regular refresher training sessions were facilitated by the registered manager who also completed regular competency checks.

The service had up to date policies and procedures in relation to COVID-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Brantley Manor Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 27 January 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- The provider had supported people to receive visitors in line with government guidance. At the time of the inspection there was a COVID-19 outbreak. The registered manager had spoken with people and their relatives to advise them of the outbreak and to advise them that they could have an essential care giver who would still be able to visit their relative at the service. The registered manager informed us that nobody had taken them up on this.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

There were areas of the home that needed maintenance in order for effective cleaning to take place. The registered manager was aware of this and has an action plan in place.

We have also signposted the provider to resources to develop their approach.