

Indigo Care Services Limited

Paisley Lodge

Inspection report

Hopton Mews
Leeds
West Yorkshire
LS12 3UA

Tel: 01132632488

Date of inspection visit:
10 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Paisley Lodge is a care home which provides accommodation and personal care for up to 45 older people. At the time of inspection there were 32 people living in the service.

We found the following examples of good practice.

Systems were in place to make sure visitors to the service followed government guidelines for wearing Personal Protective Equipment (PPE). Screening questions and temperature checks were requirements for all visitors.

A ground floor lounge had been converted to allow safe visiting for relatives and friends of people. The room had a purpose-built screen to reduce the risk of spreading infection. Visitors could access this room without walking through the main building.

The provider had appropriate arrangements to test people and staff for COVID- 19 and was following government guidance on testing.

People admitted to the service were supported following government guidelines on managing new admissions during the COVID-19 pandemic.

The provider's infection prevention and control policy was up to date and in line with current guidance.

Risk assessments were carried out to assess the impact of COVID- 19 on people and staff.

The provider ensured staff received appropriate training and support to help prevent the spread of infection. All staff had received training on infection control and the use of PPE. We observed staff followed current guidance and practice during our visit. The management team ensured regular checks to make sure staff complied with current guidance and practice.

There were systems in place to ensure any new guidance regarding infection prevention control and PPE was shared with all the staff.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Paisley Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 10 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Cleaning schedules were in place, however, the frequency at which cleaning, including enhanced cleaning of touch points, should take place was not outlined in the schedule. The provider had recognised this, and there were plans in place to introduce new documentation. Cleaning staff told us they would welcome this. The manager had, in the meantime, introduced individual cleaning records for pieces of equipment such as wheelchairs bath seats and commodes.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.