

Bupa Care Homes (CFChomes) Limited

Hadley Lawns Care Home

Inspection report

Kitts End Road
Hadley Highstone
Barnet
Hertfordshire
EN5 4QE

Tel: 02084490324

Date of inspection visit:
11 November 2020

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02 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Hadley Lawns care home provides accommodation, nursing and personal care for up to 44 older people. The ground floor supports people with residential care needs and the first floor supports people who also have nursing needs. At the time of our inspection there was 38 people using the service

We found the following examples of good practice.

- The provider had appropriate arrangements for visiting to help prevent the spread of Covid 19. All visitors were required to complete a risk assessment and a checklist, prior to entering the building. Visitors had their temperatures taken on arrival and were screened for symptoms of acute respiratory infection before being allowed to enter the home. They were supported to wear a face covering and maintain hand hygiene during their visit.
- The provider had appropriate arrangements to test people and staff for Covid 19 and was following government guidance on testing. There was a designated team of staff that carried out all testing on people and staff at the home. This ensured that people and staff were tested for Covid 19 in a consistent way.
- The provider ensured that staff received appropriate training and support to manage Covid 19. All staff had received training on Covid 19, infection control and the use of Personal Protective Equipment (PPE). They received guidance on supporting people with dementia to understand Covid 19. Staff wellbeing was supported when they became unwell and when they returned to work.
- There were sanitiser points available throughout the building and thorough cleaning was done daily and a housekeeper was in place for each floor. Deep cleaning was carried out on a regular basis by an external contractor.
- Chairs in the lounge and dining areas had been arranged to ensure social distancing measures were in place. However due to the current outbreak of Covid 19 the dining room and communal areas were not in use
- All people admitted to the home were required to have a test before admission and appropriate systems were in place to ensure safe transfer.
- The provider ensured that people using the service could maintain links with family members and friends. People were supported to keep in touch by phone and virtual technology. The service was in the process of adapting a room with separate access to ensure safe visits for relatives in line the latest government guidelines.
- The provider was working closely with the local authority and public health to manage the current outbreak effectively.

- Specific staff were deployed to work with residents who had tested positive with Covid 19
- The provider had recently made changes to how meals were served and to donning and doffing stations in line with recommendations made by the local authority and further enhanced infection control training was planned.
- Weekly infection control audits were taking place and discussed daily during staff meetings.
- The provider had a named clinical lead who was providing regular weekly contact with the service.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Hadley Lawns Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 11 November 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.