

Bere Peninsula Care Limited

West View

Inspection report

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23 February 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

West View is a care home that provides care and accommodation for up to 28 older people who may also have a physical disability, dementia or a visual or hearing impairment. At the time of the inspection, 22 people lived at the home.

We found the following examples of good practice.

There were clear processes in place to ensure visitors to the service were prevented from catching and spreading infection.

Visitors were asked to consent to a rapid COVID-19 test, have their temperature checked, wear personal protective equipment (PPE) and wash their hands before they were allowed into the service.

Family visits had been restricted during the national lockdown, unless there were exceptional circumstances. For example, if a person was receiving end of life care or their mental health had been impacted.

To facilitate safe visiting once national restrictions had been lifted, the provider had created a visiting area which had its own access and could be screened off with a Perspex screen. Staff also helped people keep in touch with their family with social media and phone calls.

Sufficient stocks of PPE was available and was appropriately stored, used and disposed of. Staff were observed wearing PPE in line with Government guidance.

Staff checked their temperature, changed into their uniform and applied their PPE before starting work to minimise the spread of infection.

Signage within the home reminded staff to maintain good infection control practices. Staff compliance with infection prevention and control procedures was monitored through supervision and observed practice.

The service took part in regular COVID-19 'whole home' testing. Tests were carried out three times weekly as a minimum for staff, and every 28 days for people. Staff knew what action to take if they or people, received a positive test result.

Staff had undertaken additional training in infection prevention and control, hand washing and how to safely put on and take off PPE.

Cleaning schedules and procedures had been enhanced to include more frequent cleaning of touch points such as handrails and light switches, and we saw this taking place during our inspection.

COVID-19 policies, procedures and risk assessments had been developed, reviewed and updated where necessary in line with the latest guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

West View

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 23 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.