

Langdale View Limited

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Inspection report

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Tel: 01162760600

Date of inspection visit:
23 December 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Langdale View Limited is a residential care home providing personal care to up to 59 older people, some of whom are living with dementia. At the time of our inspection there were 56 people using the service.

We found the following examples of good practice.

- Safe arrangements were in place for visitors to the service, including visiting professionals. This included a confirmed negative lateral flow test, requirement to show a COVID-19 pass, hand sanitisation and wearing a mask.
- There were plentiful supplies of personal protective equipment (PPE) throughout the home which included gloves, masks, hand sanitiser and aprons if required. PPE stations were located around the service and outside people's rooms where they were isolating.
- Staff used a separate entrance that meant they did not have to pass through the main areas of the service. Staff went straight to an area where they were able to change their clothes before starting their shift.
- Isolation, cohorting and zoning were used to manage the spread of infection. This meant people self-isolated in their bedrooms rooms where necessary.
- A regular programme of testing for COVID-19 was in place for staff and people who lived in the service. This meant swift action could be taken if anyone received a positive test result.
- We saw various cleaning and disinfection records which included regular high touch point cleaning during the day and at night to ensure the potential for cross infection was reduced.
- Policies, procedures and risk assessments related to COVID-19 were up to date which supported staff to keep people safe. All staff had completed training in relation to infection control, and recently received training about the correct use of PPE including donning and doffing. There were further training refreshers planned for early January 2022 to ensure staff knowledge was kept up to date.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Langdale View Limited

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive COVID-19 status. This targeted inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 23 December 2021 and was announced.

Is the service safe?

Our findings

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.