

Mostyn Lodge Keynsham Limited

# Mostyn Lodge Residential Home

## Inspection report

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Keynsham  
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Date of inspection visit:  
23 March 2021

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13 April 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Mostyn Lodge Residential Home is a residential care home and was providing personal care to eight people aged 65 and over at the time of the inspection. The service can support up to 16 people.

Mostyn Lodge Residential Home is a converted former domestic property providing accommodation across two floors. On the ground floor there are two lounges, the dining area, kitchen and bedrooms. A conservatory provides level access to the garden. The first floor is accessible by stairs and a chairlift, where there are further bedrooms. Communal bath, shower and toilet facilities are available on both the ground and first floors.

We found the following examples of good practice.

Visitors were greeted on arrival at the front entrance to the home, where guidance was displayed. Visitors were required to have their temperature checked, complete a health declaration, clean their hands and then supported to put on the personal protective equipment (PPE) provided. This included, aprons, masks, gloves and for some visitors, face visors too.

People's relatives were supported to visit the home. A designated room was available for visits which was adjacent to the main entrance. For those people who were unable to access the visiting room, visitors were supported to see them in their bedrooms. The provider had identified other entry points to the building in order to reduce footfall throughout the home. However, the provider was not advising visitors of the latest government guidance in relation to physical contact during visits. This was rectified following the inspection by the management of the home.

People appeared relaxed and comfortable in the presence of staff who were all wearing appropriate personal protective equipment (PPE).

People and staff were tested in line with national guidance for care homes. People and staff had been supported to receive the first COVID-19 vaccinations.

A cleaner, along with day and night staff were completing the cleaning at the home. Cleaning schedules did not consistently inform staff where to clean or what to use to clean. Touch points, such as light switches, had not been specified as areas that needed more frequent cleaning. This was rectified following the inspection by the management of the home.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Mostyn Lodge Residential Home

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 23 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were somewhat assured that the provider was preventing visitors from catching and spreading infections. The provider was not advising visitors of the latest government guidance in relation to physical contact during visits. This was rectified following the inspection by the management of the home.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Cleaning schedules did not consistently inform staff where to clean or what to use to clean. Touch points, such as light switches, had not been specified as areas that needed more frequent cleaning. This was rectified following the inspection by the management of the home.

We have also signposted the provider to resources to develop their approach