

The Regard Partnership Limited

Homeleigh

Inspection report

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17 March 2021

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Ratings

Overall rating for this service	Good ●
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Homeleigh is a care home set out over three floors as single occupancy one-bedroom flats and studio flats. The service can accommodate up to 32 people and at the time of our inspection there were 25 people living at the service.

We found the following examples of good practice.

All staff received specialist training to ensure they understood how to prevent the spread of the Covid-19 virus. Staff were supervised and monitored to ensure they followed these guidelines.

The cleaning schedule for the home had been reviewed and domestic hours increased, however, processes to ensure frequently touched areas were cleaned more often needed to be strengthened.

Procedures for entering the home needed to be strengthened. The lobby area was not monitored robustly enough to make sure entry was supervised. This meant people could gain access without complying with the visitors Infection Prevention and Control (IPC) procedures the service had in place.

The procedure for entry was based on best practice guidance and included, completing a lateral flow 20-minute Covid-19 test, or (for health professionals only) evidence of a negative laboratory PCR test result within 72 hours of the visit. Visitors were also expected to have a temperature check, complete a health questionnaire; clean their hands and put on appropriate personal protective equipment (PPE) before entering the main part of the building and meeting staff or tenants. The results of all checks and tests had been recorded.

Risk assessments had been completed and mitigating action taken to promote the health and wellbeing of high-risk staff.

Systems were in place and action taken to ensure all stakeholders were kept informed of IPC rules. This included regular staff and tenant meetings, an 'open door' policy for discussions with individual staff or tenants, use of social media and strategically placed Covid-19 information posters.

Action was taken to keep friends and families in touch and regular video and phone calls were facilitated.

Staff and people were regularly tested in line with the current government COVID-19 testing program and had received Covid-19 vaccinations in line with the government vaccination programme.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service met good IPC guidelines and practice.

Inspected but not rated

Homeleigh

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 17 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider needed to review: supervision for people visiting the building, access to PPE and waste bins in the lobby area and instructions provided about cleaning frequently touched areas.

We have also signposted the provider to resources to develop their approach.