

West Sussex County Council

Stanhope Lodge

Inspection report

Poplar Road
Durrington
West Sussex
BN13 3EZ

Tel: 01903264560
Website: www.westsussex.gov.uk

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Stanhope Lodge is a residential care home providing personal care to up to 28 people with a learning disability and/or behaviour that challenged and other complex needs. The service currently accommodates 18 people across nine buildings, each of which has separate adapted facilities. People have access to gardens surrounding the service.

We found the following examples of good practice.

Stanhope Lodge had been able to respond quickly to the pandemic, making full use of the layout of the site. There was a building at the main entrance which had been set aside for staff to change clothes and put on personal protective equipment on arrival. The reception had created an external welcome area where temperatures were taken and all visitors were risk assessed. Staff worked in individual cottages on the site which reduced the risk of cross infection.

The provider had installed Wi-Fi and routers to allow people to keep in contact with families and friends as well as giving access to on-line activities during the pandemic. The training and education of the staff and supported people had been inclusive and individual. This had resulted in supported people being comfortable with staff wearing face masks. People were now able to wear their own masks to go shopping.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that the provider managed infection prevention and control through the coronavirus pandemic.

Inspected but not rated

Stanhope Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 7 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.