

Kodali Enterprise Limited

Woodside Care Home

Inspection report

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18 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service well-led?

Inspected but not rated

Summary of findings

Overall summary

About the service

Woodside Care Home is a residential care home providing personal care for up to 42 people. When we inspected there were no people living in the service.

People's experience of using this service and what we found

There were no people using this service when we inspected.

For more details, please see the full report which is on the CQC website at www.cqc.org.uk

Rating at last inspection

The last rating for this service was inadequate and there were multiple breaches of regulation (published 24 October 2020).

Why we inspected

The inspection was prompted due to concerns received about an alleged breach of conditions on the providers registration. A decision was made for us to inspect and examine the risks.

We found no evidence during this inspection that people were at risk of harm from this concern.

Follow up

The overall rating for this service is 'Inadequate' and the service remains in 'special measures'. This means we will keep the service under review and, if we do not propose to cancel the provider's registration, we will re-inspect within 6 months to check for significant improvements.

If the provider has not made enough improvement within this timeframe. And there is still a rating of inadequate for any key question or overall rating, we will take action in line with our enforcement procedures. This will mean we will begin the process of preventing the provider from operating this service. This will usually lead to cancellation of their registration or to varying the conditions the registration.

For adult social care services, the maximum time for being in special measures will usually be no more than 12 months. If the service has demonstrated improvements when we inspect it. And it is no longer rated as inadequate for any of the five key questions it will no longer be in special measures.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service well-led?

At our last inspection we rated this key question inadequate. We have not reviewed the rating at this inspection. This is because we only looked at the parts of this key question we had specific concerns about.

Inspected but not rated

Woodside Care Home

Detailed findings

Background to this inspection

The inspection

This was a targeted inspection to check whether a condition of the provider's registration to restrict admissions to the service had been adhered to. The provider was adhering to the condition and had not admitted service users to the service since the condition had been applied.

Inspection team

This inspection was carried out by one inspector.

Service and service type

Woodside Care Home is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

Notice of inspection

This inspection was unannounced.

What we did before the inspection

The provider was not asked to complete a provider information return prior to this inspection. This is information we require providers to send us to give some key information about the service, what the service does well and improvements they plan to make. We took this into account when we inspected the service and made the judgements in this report.

During the inspection

We spoke with the provider. We did not speak with people or look at care records as there were no people using the service when we inspected.

Is the service well-led?

Our findings

Well-Led – this means we looked for evidence that service leadership, management and governance assured high-quality, person-centred care; supported learning and innovation; and promoted an open, fair culture.

At the last inspection this key question was rated as inadequate. We have not changed the rating of this key question, as we have only looked at the part of the key question we have specific concerns about.

The purpose of this inspection was to check a specific concern we had about the provider breaching a condition of their registration to restrict the admission of service users to the service. We will assess all of the key question at the next comprehensive inspection of the service.

Managers and staff being clear about their roles, and understanding quality performance, risks and regulatory requirements

- Due to the widespread and serious concerns identified at the previous inspection an urgent condition was added to the providers registration. The condition required the provider to obtain the permission of the CQC before admitting service users to the service. Prior to this inspection the CQC received information stating the provider was not adhering to the condition and had admitted new service users without first seeking permission from the CQC. We were assured the provider was adhering to the condition and had not admitted any new service users since the condition had been added to the registration.