

Fair Oak Dental Practice

Fair Oak Dental Practice

Inspection Report

1 Campbell Way

Fair Oak

Eastleigh

SO50 7AX

Tel: 023 8069 4030

Website: www.fairoakdental.co.uk

Date of inspection visit: 07/12/2016

Date of publication: 18/01/2017

Overall summary

Further to the outcome of a previous inspection, carried out in April 2016, we carried out an announced focused inspection relating to the well led provision of services on 7 December 2016 to ask the practice the following key question;

Are services well-led in relation to governance; specifically staff recruitment?

Our findings were:

We found that this practice was providing well-led care in accordance with the relevant regulations.

Background

CQC inspected the practice on 19 April 2016 and asked the provider to make improvements regarding:

- Regulation 19 HSCA (RA) Regulations 2014 Fit and Proper Persons employed

We checked this area as part of this focused inspection and found this had been resolved.

Fair Oak Dental Practice operates from a purpose built dental premises providing private treatment for both adults and children. In addition to general dental services Fair Oak provides sedation for nervous patients, dental implants and minor oral surgical procedures.

The practice is situated in Fair Oak Village, a suburb of Eastleigh, Hampshire. The practice has three dental treatment rooms. One is based on the ground floor. Decontamination is carried in individual surgeries following a common protocol.

The practice employs two dentists, a hygienist, two dental nurses and a receptionist. One dental nurse carries out reception duties while the second dental nurse is also the practice manager.

The practice opens 9am to 12pm and 2pm to 5pm on Monday and Thursday and 9am to 12pm on Tuesday, Wednesday and Friday.

There are arrangements in place to ensure patients receive urgent dental assistance when the practice is closed. An emergency number is left on the practice phone for the patients to call outside the above hours for advice and answered by the dentists evenings and weekends. When the dentists are away on training or holiday emergency cover is provided by arrangement with a nearby practice.

One of the partners in the practice is the registered manager. A registered manager is a person who is registered with the Care Quality Commission to manage the service. Like registered providers, they are 'registered

Summary of findings

persons'. Registered persons have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated Regulations about how the practice is run.

The inspection was carried out by a CQC inspector.

Our key findings were:

- Staff recruitment files contained essential information in relation to Regulation 19, Schedule 3 of Health & Social Care Act 2008 (Regulated Activities) Regulations 2015..

Summary of findings

The five questions we ask about services and what we found

We always ask the following five questions of services.

Are services well-led?

We found that this practice was providing well-led care in accordance with the relevant regulations.

The practice had suitably identified risks associated with recruitment of staff. The provider presented evidence to confirm all the checks required for new staff had been carried out.

No action 

Fair Oak Dental Practice

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the practice was meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

Further to the outcome of a previous inspection, carried out in April 2016 we carried out an announced focused inspection relating to the well led provision of services on 7 December 2016. The inspection was carried out by a CQC inspector.

During the inspection, we spoke with the practice manager and reviewed procedures and other documents.

To get to the heart of patients' experiences of care and treatment, we asked the following questions:

- Is it well-led?

This question therefore formed the framework for the areas we looked at during this inspection.

Are services well-led?

Our findings

Governance arrangements

The governance arrangements for this location consisted of the practice manager who was responsible for the day to

day running of the practice. The practice maintained numerous files pertaining to various clinical systems and process used to deliver safe and effective care under the regulated activities in dentistry.

We found the governance files underpinning the care provided at the practice were effective. The area we examined was staff recruitment which was found to be complete and in order.