

Four Seasons (No 10) Limited

# Lansdowne Care Home

## Inspection report

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Lansdowne Care Home is a service for older people who need nursing care. Lansdowne Care Home provides accommodation to a maximum of ninety-two people some of whom may have dementia. The home has 91 beds split into 3 units. On the day we inspected there were 84 people living in the home.

We found the following examples of good practice.

The registered manager and support team worked co-operatively with other people in their network, to ensure the spread of COVID-19 was minimised.

Robust policies and processes were in place to ensure infection control was prioritised in communal areas, and people were supported to practice good infection control processes in their own rooms. Staff were trained in infection control management. Additional care staff had been deployed and use of agency staff was minimal and only regular agency staff were used to support the rota.

Staff had received training on how to keep people safe during the COVID-19 pandemic and people were regularly tested for COVID-19. The building was clean and free from clutter. The environment was conducive to social distancing. Communal areas were arranged to enable enough space between people. Systems were in place to isolate people if required, to minimise the risk of COVID-19 transmission.

Additional domestic staff had been employed to ensure enhanced cleaning of communal areas took place. This included swab testing of surfaces and regular auditing of infection prevention processes were carried out.

Care and support arrangements were provided to those people required to isolate within their rooms. Staff were deployed to work on one floor only and activities also took place separately for each floor.

The service had good supplies of PPE which were readily available at stations throughout the service.

The service ensured that any risks of infection from visitors entering the home were minimised. Visitors were asked a series of screening questions, had their temperature checked on arrival and were subject to rapid lateral flow testing.

We were assured that this service met good infection prevention and control guidelines and had no concerns regarding the management of COVID-19.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Lansdowne Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 8 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19. The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.