

# Bhandal Care Group (1ST Care UK) Ltd

## Leen Valley Care Home

### Inspection report

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Hucknall  
Nottinghamshire  
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Date of inspection visit:  
12 February 2021

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19 March 2021

### Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Leen Valley Care Home is a residential care home for up to 36 people which provides accommodation for people who require personal care. At the time of the inspection, eight people were living at the home.

We found the following examples of good practice.

The provider had a good stock of all Personal protective equipment [PPE]. PPE was accessible to staff and areas for putting on and taking off PPE had been carefully considered.

Staff were observed wearing the appropriate PPE during the inspection.

Staff and people were observed socially distancing in the lounges. Seating at mealtimes was prepared so people could all eat together with support from staff but still remain socially distanced.

People had been supported to keep in touch with families through phone and video calls. Visiting arrangements were in place and had changed throughout the pandemic in line with government guidance.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

Further information is in the detailed findings below.

**Inspected but not rated**

# Leen Valley Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 12 February 2021 and was unannounced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider's infection prevention and control policy was up to date.

Some tasks had not been risk assessed to ensure staff were wearing the correct level of PPE at all times when carrying out their role. For example some tasks which would increase the risk of contact with bodily fluids had not been risk assessed to identify if staff needed to wear eye protection.

Cleaning schedules did not give staff enough detail to ensure effective and thorough cleaning of all areas. Domestic staff were not employed to work at weekends. Therefore care staff were cleaning during this time, however, this was not documented.

Generally, the home looked clean, but additional guidance on how and how often to clean individual items such as bins for clinical waste was not in place. Some kitchen equipment was no longer suitable and an infection control risk due to difficulty in cleaning.

Competency assessments had not been carried out, staff had received internal training in handwashing, infection control and in the use of PPE and were assessed as competent during this but assessments to check on practice routinely were not in place. Signs to remind people of social distancing and guidance on PPE and handwashing were not displayed. However, the registered manager was in the process of making these.

We have also signposted the provider to resources to develop their approach.