

Barchester Healthcare Homes Limited

Werrington Lodge

Inspection report

Baron Court
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21 December 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Werrington Lodge is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. Werrington Lodge is registered to provide personal care and accommodation for up to 82 people. At the time of the inspection there were 47 people living in the service.

We found the following examples of good practice.

The service was only receiving essential visitors at the time of our inspection. Any person entering the building undertook a rapid flow test (RFT), which gives a COVID-19 test result within 30 minutes. Visitors also had their temperature taken, completed a health questionnaire and wore full personal protective equipment (PPE).

People who had been confirmed as being COVID-19 positive were supported by staff in full PPE. This is called barrier nursing. This is to protect both staff and people living in the service from spreading infection. All staff had received training in the correct use of PPE, and how to take it off and put it on safely.

The manager told us that they had changed systems within the service to reduce the spread of infection. For example, staff did not mix between units, and the units used different entrances and operated separate rotas. Staff had also been supported to find alternative travel arrangements into work to avoid the use of public transport, for example using the cycle to work scheme.

Whole home testing was carried out on both people and staff. Staff undertook an RFT test on each shift, and also the standard weekly test.

Cleaning of the home, including frequently touched surfaces, had increased to reduce the risk of transmission of infection. Additional domestic staff had also been brought into the service.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Werrington Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 21 December and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.