

Hornby Healthcare Limited

Evergreen Court

Inspection report

Saltersgill Avenue
Saltersgill
Middlesbrough
Cleveland
TS4 3LD

Tel: 01642816700

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20 January 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Evergreen Court is a care home registered to provide accommodation and personal care for up to 17 older people in one single storey building. At the time of the inspection 14 people were using the service, some of whom were living with a dementia type illness.

We found the following examples of good practice.

Systems were in place to prevent people, staff and visitors from catching and spreading infections.

The service was clean and free from clutter. The provider employed domestic assistants who maintained a hygienic environment for people.

The provider had a plentiful supply of PPE. PPE stations were located throughout the home and disinfectant hand gel was readily available for staff.

The provider had robust screening procedures in place for visitors. Visitors were required to have a negative COVID-19 test and were required to wear PPE.

The provider had an up to date infection control policy in place and carried out appropriate environmental audits. The provider ensured staff were kept up to date with government guidance.

People and staff took part in a regular COVID-19 testing programme.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Evergreen Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 20 January 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider facilitated visits for people living in the home. The provider offered window visits and visits in a specially adapted pod. The provider also facilitated indoor visits for essential care givers and people who were receiving end of life care.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.