

Etheldred Healthcare Limited

Etheldred House Care Home

Inspection report

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04 December 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Etheldred House Care Home is registered to provide accommodation, nursing and personal care for up to 94 people some of whom may be living with dementia. The service's main building is divided into four 'houses' over two floors. The designated setting is a separate building called Butterfly House, it will provide accommodation and personal care only to up to nine people with COVID-19.

We found the following examples of good practice.

The designated setting was a separate building within the location's grounds. On admission, people who have tested positive for COVID-19 would be admitted using the front entrance to the building to enter and exit. Staff will use a separate side entrance and exit to the building.

Each person's single occupancy room had on-suite facilities such as a shower, toilet and sink. There were nine bedrooms in total. The communal bathrooms had been closed to reduce the risk of cross contamination.

The registered manager confirmed that there would be a dedicated team of staff including care workers and housekeeping staff who would only work at the designated setting Butterfly House.

Staff had additional infection prevention and control training from the CCG (clinical commissioning group) in house around COVID-19, handwashing and how to put on and remove their PPE safely. Staff also had CCG 'response' training which trained staff to help them identify COVID-19 symptoms and to guide them on where to seek advice.

Team leaders undertook competency checks and spot checks on staff such as handwashing.

The furnishings in people's rooms within Butterfly House were wipe cleanable. Fabric canvas and artwork were to be removed and replaced with pictures that had a wipe clean front. There was separate bedding, crockery, glasses and equipment to be used in the designated setting only and not shared throughout the location. This was to reduce the risk of cross contamination.

The registered manager told us that if staff at the designated setting had to evacuate in an emergency, they would assemble in a separate area to staff working in the main building. They said they had updated their locations fire risk assessment to reflect this.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Inspected but not rated

Etheldred House Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 4 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.