

Taptonholme

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Inspection report

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25 May 2021

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Taptonholme is a residential care home that provides accommodation and personal care for older people. The home can accommodate up to 19 people in one adapted building over four floors. At the time of this inspection there were 13 people using the service.

We found the following examples of good practice.

The premises were very clean. Staff followed detailed cleaning schedules to ensure all areas of the home were regularly cleaned. Suitable cleaning products were used to control the spread of infection.

Staff had received training about how to keep people safe from the risk of infection and how to use personal protective equipment (PPE) correctly. The provider ensured there was enough PPE available for staff at all times. We observed staff wearing appropriate PPE.

Tests for COVID-19 were being carried out in line with government guidance, by both staff and people living in the home.

Appropriate checks were completed before people moved into the home, to reduce the risk of infection being introduced to other people living in the home. The service obtained evidence that any person being admitted to the service had recently tested negative for COVID-19, prior to their arrival.

The home had a suitable system in place to support relatives and friends to visit people living in the home during the COVID-19 pandemic. Government guidance was being followed and the home had supported visits to recommence safely within the home. Visits were pre-booked to ensure they were staggered and the number of visitors in the home was manageable at all times. Visitors were required to complete a COVID-19 test prior to entering the home and wear PPE during their visit.

There were clear procedures in place to help ensure staff knew what action to take if they or a person living in the home displayed symptoms of COVID-19 or received a positive test result.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Taptonholme

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 25 May 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.