

Flying Angel Limited

Alvina Lodge

Inspection report

22 Hoppner Road
Hayes
Middlesex
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Tel: 02085815760

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21 January 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Alvina Lodge provides support and accommodation for up to five adults who have mental health needs. There were four people using the service at the time of this inspection.

We found the following examples of good practice.

- People living at the home were supported to have visitors and the provider ensured appropriate checks were carried out to comply with current guidance. Visitors were provided with personal protective equipment (PPE) if required.
- People were supported to access the community if they wished and the care workers ensured people were aware of the importance of wearing a mask and social distancing.
- The provider had a clear process for supporting people with monthly COVID-19 testing and ensuring care workers carried out weekly COVID 19 tests in line with guidance.
- The deputy manager explained that if an outbreak of COVID 19 was to happen people who tested positive would be supported to stay in their room.
- Care workers had completed training on infection control and the use of PPE. We saw care workers were using PPE in line with current guidance.
- COVID 19 risk assessments had been carried out for people living at the service and care workers identified any issues which could increase their risks and how these could be mitigated.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Alvina Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 21 January 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- People living at the home were supported to have visitors in line with current guidance. Visitors could book their visit at a time the person living at the home was happy with. Visitors would arrive half an hour before their visit time to allow time for testing. Following a suitable outcome of a temperature check the visitor would complete a lateral flow test. People could meet with their visitors in their bedroom with the window open to ensure good ventilation, in the communal lounge or in the garden. Records were kept showing the outcomes of COVID 19 test.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.