

Wellfield and Henley House Limited

Wellfield

Inspection report

200 Whalley Road
Accrington
Lancashire
BB5 5AA

Tel: 01254235386

Date of inspection visit:
18 January 2022

Date of publication:
26 January 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Wellfield is a residential care home that at the time of inspection was providing accommodation and personal care to 26 people aged 65 and over. The service can support up to 29 people. Accommodation is provided in one double bedroom and the remainder in single bedrooms over two floors. Most of the rooms had bathroom facilities. The home is located in Accrington in Lancashire.

We found the following examples of good practice.

Staff wore appropriate personal protective equipment (PPE) to ensure people were protected as much as possible from the risk of cross infection. There was a large quantity of PPE in stock. PPE and hand sanitising gel was located throughout the home. Staff had received training in infection control and how to put on and take off PPE safely. Cleaning was being managed throughout the home by a dedicated housekeeping team and the registered manager liaised with them daily.

There were clear processes in place for visitors to the service. They were screened for vaccination status (where they were not exempt) and for COVID-19 symptoms. In addition, a negative lateral flow device test was required on arrival and they were required to wear appropriate PPE.

The provider was facilitating visits in line with the Government guidance and understood how important this was to people living at the home and their families. During times when visiting had been restricted, due to local and Government guidance or outbreak, the provider had supported people to stay in contact with family and friends through regular video calls and telephone calls.

Staff and people living at the home were being tested regularly, and appropriate action had been taken if anyone contracted the virus including staff who were supported to self-isolate. Staffing was being effectively managed where shift cover was required.

The registered manager said that they were well supported in their role to be resilient and managing IPC risks effectively.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 18th January 2022 and was announced. We gave the service 24 hours' notice of the inspection. We spoke with two staff, one resident and a visiting health professional

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.