

Lansdowne Road Limited

Lansdowne Road (67-71)

Inspection report

67-71 Lansdowne Road
Aylestone
Leicester
Leicestershire
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Date of inspection visit:
04 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Lansdowne Road (67-71) accommodates up to 26 people living with a learning disability, and or autism across four separate units, each of which have separate adapted facilities.

We found the following examples of good practice.

People had been supported to maintain contact with friends, families and advocates during the pandemic. Visits were in line with government guidance and included, face to face, window visits and contact via telephone and Skype.

The provider ensured visitors to the service provided a negative COVID-19 test result and had their temperature taken and completed a COVID-19 screening questionnaire before they entered. Professional visitors were required to show their COVID-19 vaccination passport. All visitors wore personal protective equipment (PPE) and regularly washed or sanitised their hands.

Staff and people using the service were participating in the COVID-19 testing and vaccination programme. COVID-19 related risk assessments had been completed in relation to the environment, staff and people to reduce risks.

Staff received ongoing infection prevention and control training and COVID-19 government guidance updates. The registered manager and provider supported staff through regular staff meetings, supervision and an employee assisted well being service was available.

There were sufficient stocks of PPE and staff were observed to be wearing PPE as required during our visit. Cleaning schedules were in place to confirm cleaning practices used, and this including the cleaning of high touch areas.

People were supported to isolate in their bedrooms when required and consideration in relation to shielding and social distancing had been taken to protect people.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below. □

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 4 February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home in accordance with the current guidance

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We have also signposted the provider to resources to develop their approach. We discussed the cleaning practice at the service to ensure products such as hand sanitiser and paper towels were replenished regularly and how pedal bins were required to minimise the risk of cross contamination. Action was taken to address this and make improvements.