

HC-One Oval Limited

Knowles Court Care Home

Inspection report

2 Bridgeway
Bradford
West Yorkshire
BD4 9SN

Tel: 01274681090

Date of inspection visit:
25 November 2020

Date of publication:
23 December 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Knowles Court is a care home providing personal and nursing care and is registered to support 145 people. The service consists of five separate single storey buildings, at the time of our inspection only three houses in use. At the time of our inspection there were 50 people using the service, the majority of whom were older people.

We found the following examples of good practice.

The service was clean and well ventilated in line with best practice guidance.

Infection prevention and control audits were carried out regularly and were effective in identifying areas for improvement.

The service was closed to non essential visitors. People were supported to keep in touch with family and friends by way of telephone and video calls.

Compassionate visits for people receiving end of life care were arranged safely.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

This was a targeted inspection to look at infection prevention and control practices. No rating was given following this inspection.

Inspected but not rated

Knowles Court Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 25 November 2020 was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.