

L&Q Living Limited

2, 3 and 4 Nightingale Close

Inspection report

3 Nightingale Close
Witham
Essex
CM8 1AP

Tel: 01376511057
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Date of inspection visit:
22 June 2021

Date of publication:
03 August 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

2, 3 and 4 Nightingale Close provides accommodation and personal care for up to 18 people with a learning disability. At the time of the inspection, 15 people were living at the service. These properties was in keeping with the other houses in the area.

We found the following examples of good practice.

The premises were clean and hygienic. Cleaning schedules were in place, including for touch points.

Personal Protective Equipment (PPE) and appropriate handwashing and sanitising facilities were available to staff.

The staff and residents were taking part in regular COVID-19 testing and had been given the COVID-19 vaccine. If people lacked capacity, the best interest decisions had been taken to inform if people should have the vaccination.

Some staff had refused to accept the COVID-19 vaccination and the registered provider was providing information workshops to these staff to encourage up take.

Staff had been trained in infection prevention control (IPC) and COVID-19. Pictorial guidance is displayed.

People were supported to stay in touch with their families through visits that met current government guidelines.

Plans were in place which looked at how the service could cohort staff and zone the service effectively if there was an infection or an outbreak in the future.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

2, 3 and 4 Nightingale Close

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 23 June 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises. Plans were in place with providing guidance around how the service could cohort and zone the service effectively, if there was an infection or an outbreak in the future.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.