

Scofil Limited

Ashley Arnewood Manor

Inspection report

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New Milton
Hampshire
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28 January 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Ashley Arnewood Manor is a care home. It does not provide nursing care. It can accommodate up to 20 people including those who may be living with dementia. At the time of the inspection there were 17 people using the service.

We found the following examples of good practice.

Measures were in place to prevent the potential spread of infection by visitors. The service had developed a visiting policy based on national guidance. A visitor's pod had been built which visitors accessed from the garden without the need to walk through the home. All visits were scheduled and included time in between each visit to allow for staff to clean the pod. Staff also ensured that people had opportunities to maintain contact with their family members through the use of social media, video and telephone calls.

People who were newly admitted to the home were tested for Covid 19 prior to their admission and were then required to undergo an isolation period in line with national guidance. A contingency plan was in place, including for loss of staffing and isolating residents in case the home identified any positive cases of Covid 19.

The home took part in the whole home Covid 19 testing programme. People living at the home were tested monthly for Covid 19 and had daily observations, such as temperatures, taken to help identify any potential, early signs of the virus. Staff were tested weekly for Covid 19, with additional twice weekly rapid flow tests. Any staff testing positive would be required to stay away from work and self-isolate in line with Government guidance. The home had remained infection free at the time of the inspection.

The home looked clean and hygienic. Domestic staff hours had been increased and routine cleaning schedules had been enhanced with increased cleaning of contact points, such as doors, handles, handrails, and light switches. Designated staff took the lead in infection, prevention and control (IPC) and ensured checks were carried out and IPC guidance was followed. Staff had received specific and ongoing training including IPC, personal protective equipment, and handwashing.

The registered manager took part in a care home manager's forum which enabled them to share ideas and learning. They had good relationships with other agencies and had sought advice when required. The provider had an IPC policy, which included guidance around Covid 19, which had been regularly reviewed and updated in line with changing national guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection, prevention and control procedures to keep people safe.

Inspected but not rated

Ashley Arnewood Manor

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 28 January 2021 and was carried out by one inspector. The inspection was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.