

Akari Care Limited

Pavilion Court

Inspection report

Brieryside
Cowgate
Newcastle upon Tyne
Tyne and Wear
NE5 3AB

Tel: 01912867653

Date of inspection visit:
03 February 2021

Date of publication:
24 February 2021

Ratings

| | |
|---------------------------------|-------------------------|
| Overall rating for this service | Inspected but not rated |
|---------------------------------|-------------------------|

| | |
|----------------------|--------------------------------|
| Is the service safe? | Inspected but not rated |
|----------------------|--------------------------------|

Summary of findings

Overall summary

Pavilion Court is a residential care home providing personal and nursing care to 44 people aged from 18 and over at the time of the inspection, some of whom were living with a dementia. The service can support up to 75 people in one large adapted building.

We found the following examples of good practice.

- The home was clean and there was regular cleaning of all surfaces. The environment had been refurbished and furniture was used to support with social distancing.
- Professional visitors completed health declarations and were tested for COVID-19 at the service. Risk assessments were completed prior to each visit.
- Staff wore appropriate Personal Protective Equipment (PPE) and had access to this throughout the home. Staff had received additional training during the pandemic about correct PPE usage and infection prevention and control.
- The registered manager and staff had carried out fund raising activities during the pandemic to purchase a large table e-tablet to enable people to stay active, socialise and stay in contact with their relatives.
- There was a designated visiting room at the home which allowed for risk assessed visiting between people and their relatives when restrictions allowed.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Pavilion Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 3 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.