

Ms Catherine Blyth

Feng Shui House Care Home

Inspection report

661 New South Promenade
Blackpool
Lancashire
FY4 1RN

Website: www.fengshuihouse.co.uk

Date of inspection visit:
08 December 2020

Date of publication:
23 December 2020

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Feng Shui House Care Home is a residential care home providing personal care to 17 people aged 65 and over at the time of the inspection. The service is registered to support up to 20 people.

We found the following examples of good practice.

People were cared for in a clean and homely environment. Infection control systems and audits ensured a clean environment people. Visiting at Feng Shui House Care Home was restricted. Visitors were required to follow best practice guidance and wear appropriate PPE. Their visiting policy and restrictions had been discussed with people, their families and friends.

We observed all staff had access to and wore personal protective equipment (PPE). They were able to share best practice on the putting on and taking off PPE. We observed PPE was available at the entrance and on all floors of the home. The home was registered to regularly test staff and people for the COVID-19 infection. Staff deployment was structured to ensure people were safe. The registered manager reviewed staff levels as people's needs and occupancy levels changed.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Feng Shui House Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 08 December 2020 and was unannounced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was meeting shielding rules and socially distancing where possible with people they supported.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured that the provider was preventing visitors from catching and spreading infections.