

Mr Arnas Mauremootoo

The Chestnuts Residential Care Home

Inspection report

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Wisbech
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09 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Chestnuts Residential Care Home is a residential care home and provides accommodation and personal care for up to 28 people. At the time of our inspection there were 25 people living at the service.

We found the following examples of good practice.

Staff were required to enter the home through a designated entrance, where they had their temperatures checked, washed their hands and were part of a regular COVID-19 testing programme.

At the time of our inspection several people had finished their 14-day isolation period. There were clear signs to identify areas where people were still isolating. All people were supported by staff who wore full personal protective equipment (PPE), to help prevent spreading infections.

Staff completed training in infection control, hand washing and how to put on and take off PPE. The provider completed daily visual inspections of the home to ensure best practice. Staff received regular competency assessments around their infection control practices.

The building looked clean and free from clutter. Appropriate cleaning products were used, to ensure good infection control was maintained. All frequently touched areas were cleaned regularly for example, door handles and handrails.

The provider told us that they were working collaboratively with colleagues from the Local Authority and Clinical Commissioning Group (CCG). They were proud of their staff and how hard they worked to support people and each other. They confirmed that support and communication from the GP had been excellent.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Chestnuts Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices.

This inspection took place on 09 February 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.