

Dr Asad Hussain

Inspection report

Ribble Village Surgery
200 Miller Road, Ribbleton
Preston
Lancashire
PR2 6NH

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good



Overall summary

We carried out an announced comprehensive inspection at Dr Asad Hussain practice on 3 July 2019 as part of our inspection programme. We rated the practice as requires improvement for providing effective services for the population group working age people and good for all key questions and overall.

The full comprehensive report on the July 2019 inspection can be found by selecting the 'all reports' link for Dr Asad Hussain on our website at www.cqc.org.uk.

At our inspection in July 2019 we rated the practice as requires improvement for providing effective services for working age people because:

- Achievement figures for cervical screening were very low and care reviews for patients newly diagnosed with cancer were significantly lower than local and national averages.

We also indicated additional improvements should be made as follows:

- Embed and follow the new process for patient urgent two-week-wait referrals.
- Continue to populate the new training matrix for all staff training.

On 18 March 2020, we carried out a focused, desk-based inspection of the working age population group within the effective key question. We reviewed evidence submitted by

the practice and national published data. This report covers our findings in relation to that population group and also additional improvements made since our last inspection.

At this inspection, we found that the provider had satisfactorily addressed all identified areas of non-achievement and suggestions for improvements.

We have rated this practice as good for providing effective services for working age people.

We found that:

- The provider had worked to improve the numbers of patients attending for cervical screening.
- The majority of patients with a new diagnosis of cancer had received timely reviews of their care.
- Evidence indicated the practice had continued to monitor those patients referred for an urgent hospital appointment to ensure appointments were offered in a timely way and patients attended those appointments.
- We saw a new staff training matrix had continued to be used to ensure all staff training was up-to-date.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Working age people (including those recently retired and students)

Good



Our inspection team

A Care Quality Commission (CQC) lead inspector conducted a desk-based review of the evidence supplied to us by the practice.

Background to Dr Asad Hussain

Dr Asad Hussain, Ribble Village Surgery, is situated in the Ribble Village Health Centre at 200 Miller Road, Ribblesdale, Preston, PR2 6NH. The Health Centre is a modern purpose-built building with full disabled access. There is good access to public transport and patient parking is available on the adjacent car park. A pharmacy is located in the same building.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services, family planning and treatment of disease, disorder or injury.

The practice is part of the NHS Greater Preston Clinical Commissioning Group (CCG) and services are provided under a general medical service (GMS) contract with the CCG. There were approximately 3400 patients on the practice register at the time of our inspection.

Services are provided by a single-handed male GP, a long-term regular locum GP and a practice nurse. Members of clinical staff are supported by a practice manager, reception and administration staff.

There is a higher than average proportion of patients under the age of 18, 29% compared to the local average of 21% and only 7% of patients are over 65, compared to the local average of 15%. Information published by Public Health England rates the level of deprivation within the practice population group as one on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest.

The practice is a teaching practice for medical students and a training practice for GPs in the final year of training.

The practice is open between 8am and 6.30pm Monday to Friday. Appointments are from 8.30am to 10.30am every morning and 3pm to 5pm daily. The practice is a member of a primary care network of neighbouring practices and patients can access appointments outside surgery opening hours until 8pm on weekdays and at weekends, offered within the network.