

Innovations Wiltshire Limited

1 Stratton Road

Inspection report

1 Stratton Road
Pewsey
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Date of inspection visit:
22 February 2022

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

1 Stratton Road is a small home in Pewsey for up to three people with learning disabilities and/ or mental health conditions. People have their own 'flatlet' within the home which provides their own lounge, bathroom and kitchen area. At the time of our inspection there were three people living at the home.

We found the following examples of good practice.

People lived in their own 'flatlet' which had a kitchen area with laundry facilities. This meant people could wash their own linen and clothes separately to others. The whole home was clean, and staff regularly cleaned high contact areas.

People and staff were testing for COVID-19 in line with government guidance. People had their own COVID-19 risk assessments which gave staff guidance on helping to keep people safe.

We observed staff were wearing personal protective equipment (PPE) and they had plenty of stock available. Any visitors to the home were also asked to wear appropriate PPE and to carry out a Lateral flow test (LFT) prior to entry. Staff checked temperatures of visitors and asked for proof of vaccination where appropriate.

The provider had updated their infection prevention and control policy and procedures. The registered manager had set up a file for all information and guidance relating to COVID-19. Any changes to working safely were cascaded to staff via memos and discussed at meetings and supervisions.

People had been supported to keep in touch with families during the pandemic and staff had worked hard to keep people occupied. Staff made good use of technology and supported people to join in social gatherings and activities online.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

1 Stratton Road

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 22 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- People were able to have visits from families if they wished. Visitors were asked to complete a Lateral flow test (LFT) prior to their visit and wear personal protective equipment (PPE).

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.