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# Wentworth Residential Home

## Inspection report

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Wentworth Residential Home is a care home which offers care and support for up to 20 predominantly older people. At the time of the inspection there were 17 people living at the service. The service occupies a detached house over three floors with stair lifts for people to access the upper floors. The service was equipped with facilities to support the needs of people living at Wentworth Residential Home.

We found the following examples of good practice.

The home was clean and hygienic in appearance. Infection control policies and procedures had been updated in line with the national guidance relating to COVID-19 and staff were provided with regular updates to ensure they were following best practice recommendations. The training for staff regarding infection control had been updated to include guidance relating to COVID-19.

Staff were following current infection prevention and control guidance to help people to stay safe. For example, all staff were observed using appropriate Personal Protective Equipment [PPE] when supporting people. Where a person was in isolation supplies of PPE were available at the entrance to their room. Regular discussions took place between staff and people to ensure they understood the reasons for social distancing. People who had limited capacity were sensitively encouraged to social distance by staff.

There were appropriate procedures to ensure that infection control risks were reduced. For example, in the communal areas the furniture was arranged to enable social distancing. Increased cleaning schedules ensured that communal areas were cleaned regularly. All rooms had a deep clean weekly. Regular audits and visual checks were made to ensure infection control procedures were effective.

The manager worked with the whole staff team to ensure infection prevention and control measures were in place. This included introducing separate entry and exit points for staff so they could access and exit the service without walking through the home. The changing area included individual storage space for staff clothes. Uniforms were laundered on the premises to reduce the risk of cross infection.

Clear signage and sanitiser dispensers were in place around the service. They were informative and highlighted what PPE was required to protect people.

People who used the service were supported to communicate with their friends and family. Telephones and electronic devices were used to communicate. At the time of the inspection a national lockdown was in effect and visitors were not admitted to the home apart from to see people who were receiving end of life care. However, there was a plan to create an isolation pod which would mean people would be able to visit in a safe sealed environment.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Wentworth Residential Home

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 3 February 2021 and was announced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.