

#### **Macneil Limited**

## Ashton Lodge Care Home

#### **Inspection report**

95 The Hyde London NW9 6LE Tel: 020 8732 7260 Website: www.lukkahomes.com

Date of inspection visit: 26 March 2015 Date of publication: 08/05/2015

#### Ratings

#### Overall rating for this service

Good



Is the service safe?

Good



#### Overall summary

We carried out an unannounced comprehensive inspection of this service on 23rd and 31st October 2014. A breach of Regulation 13 Management of medicines of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2010 was found.

We undertook this focused inspection on 26 March 2015 to check and to confirm that they now met legal requirements. This report only covers our findings in relation to those requirements. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Ashton Lodge Care Home on our website at www.cqc.org.uk.

Ashton Lodge Care home is registered to provide accommodation and nursing care for up to 92 older people, people with dementia and people with physical disabilities. Medicines were administered by registered nurses or trained senior support workers.

During our focused inspection on 26 March 2015 we found that the provider had taken the necessary steps to ensure that medicines were recorded, stored and administered safely.

### Summary of findings

#### The five questions we ask about services and what we found

We always ask the following five questions of services.

#### Is the service safe?

We found that action had been taken to improve safety. Procedures for recording, storing and administration of medicines were in place and being followed. This ensured people who used the service were protected from medicines being provided to them unsafely.

Good





# Ashton Lodge Care Home

**Detailed findings** 

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We undertook an unannounced focused inspection of Ashton Lodge Care Home on 26 March 2015. This inspection was done to check that improvements to meet legal requirements planned by the provider after our comprehensive inspection on 23rd and 31st October 2014 had been made. We inspected the service against one of the five questions we ask about services: is the service safe. This is because the service was not meeting some legal requirements.

The inspection was undertaken by one inspector. During our inspection we spoke with three people who used the service, three members of staff and the temporary manager.

We looked at medicines administration records for 13 people who used the service.



#### Is the service safe?

#### **Our findings**

During our comprehensive inspection on 23rd and 31st October 2014 we saw that the provider had not always carried out risk assessments for self-administration, medicines prescribed as 'when required' (PRN) and medicines administered covertly. We also saw that good practice guidance for the disposal of controlled drugs was not followed. This meant people could not always be confident to receive medicines safely. In addition, appropriate systems and disposal arrangements for controlled drugs did not ensure the safe disposal of medicines, which had a moderate impact on people who used the service. This was a breach of Regulation 13 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2010.

We found during our focused inspection on 26 March 2015 that the provider had ordered a 'Doom Kit' (Disposal of Old Medicines kit) for the denaturing of Controlled Drugs and training had been arranged for care staff in how to use the Doom Kit appropriately.

We saw in care plans that the provider had commenced to assess all medicines care plans for people who used the service and action had been taken to amend the risk assessments for self-administration of medicines, PRN medicines and medicines administered covertly. The manager told us that this was an on-going process and told us that all medicines care plans will be fully updated by 1 May 2015. While we acknowledged that not all the care plans had been updated, we saw evidence that the provider had taken appropriate actions to address the breach found during our inspection on 23rd and 31st October 2015.