

Brook Lane Rest Home Limited

# Brook Lane Rest Home

## Inspection report

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Brook Lane Rest Home is a care home without nursing and can accommodate up to 28 people. It specialises in providing care for adults over 65 who may be living with dementia.

Brook Lane Rest Home is a 'care home'. People in care homes receive accommodation and nursing or personal care as single package under one contractual agreement. CQC regulates both the premises and the care provided.

We found the following examples of good practice.

- In addition to standard PPE, the provider had purchased disposable and fluid repellent polythene 'visitor coats'. These provided further protection when there was a risk of a person living with dementia being unable to follow social distancing guidance or making physical contact with a member of staff or a visitor to the service.
- Staff wore disposable 'do not disturb' tabards when administering people's medicines.
- Staff used sanitary wipes as a less intrusive means of supporting people to maintain good hand hygiene. This had proved particularly effective for people who lived with dementia.
- The registered manager considered the COVID-19 testing schedule when rotas were planned. Where possible, staff worked in blocks following a negative COVID-19 test. Staff were then tested again before or during a break from work, so that the result was known prior to them returning to work.
- A member of the management team was responsible for coordinating COVID-19 testing for people. Using their skills and knowledge of people's needs and preferences, they had established techniques to enable all people living at the service to participate in the COVID-19 testing programme.
- The housekeeping team used UV light to identify areas that were frequently touched by people and to ensure that cleaning was being carried out effectively.
- Near Field Communication (NFC) tags had been placed on all items requiring cleaning. Staff scanned the NFC tags with their electronic devices and recorded any cleaning tasks completed. Handling of paper records had therefore reduced and cleaning schedules were audited electronically.
- The provider's Infection Prevention and Control (IPC) policy considered cultural and religious needs. The policy described measures to meet needs whilst still minimising IPC risks.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service was following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Brook Lane Rest Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 23 November 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.