

Dr Kiren Kaur

Inspection report

Moorside Medical Centre
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Date of inspection visit: 22 November 2021
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Inspected but not rated



Are services safe?

Inspected but not rated



Are services effective?

Inspected but not rated



Overall summary

We carried out an announced inspection for Dr Kiren Kaur on 22 November 2021. A site visit was not carried out. A CQC GP specialist advisor carried out clinical searches on the practice's patient records system and discussed findings with the provider by video conferencing.

We inspected Dr Kiren Kaur on 23 August 2021. This was a full comprehensive inspection following a previous inspection where the practice had been rated requires improvement. Following the inspection of 23 August 2021, the practice was given an overall rating of inadequate with the following key question ratings:

Safe – Inadequate

Effective – Inadequate

Caring – Good

Responsive – Good

Well-led – Inadequate.

After the inspection on 23 August 2021 a warning notice was issued for a breach of Regulation 12 (safe care and treatment).

This inspection, carried out on 22 November 2021, was to check the progress made with the warning notice.

We found that improvements had been made in all the areas covered in the warning notice:

- We found one patient prescribed Spironolactone had not had the required monitoring. However, this was only minimally overdue, the practice was aware of this and had included an alert on the patient's clinical records, and there were specific reasons why the monitoring had not taken place.
- All patients prescribed Amiodarone had had the required monitoring.
- All patients prescribed Sodium Valproate had been properly managed.
- We found no cases of potentially missed diagnoses of diabetes.

The rating of inadequate awarded to the practice following our full comprehensive inspection on 23 August 2021 remains unchanged. A further full inspection of the service will take place within six months of the original report being published and their rating revised if appropriate.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Our inspection team

Our inspection team consisted of a CQC lead inspector and a GP specialist advisor. An interview and clinical searches were carried out without visiting the location.

Background to Dr Kiren Kaur

Dr Kiren Kaur (also known as Moorside Medical Practice) is located at Moorside Medical Centre, 682 Ripponden Road, Oldham, OL1 4JU.

The provider is registered with CQC to deliver the regulated activities diagnostic and screening procedures, maternity and midwifery services, surgical procedures and treatment of disease, disorder or injury.

Dr Kiren Kaur is a member of Oldham Clinical Commissioning Group (CCG) and provides services to approximately 3,700 patients under the terms of a personal medical services (PMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

The provider is a single-handed female GP who registered with the CQC in April 2013. There is a female salaried GP and a healthcare assistant. There are two practice managers and several administrative and reception staff. A new practice nurse is due to join the practice in December 2021.

The practice is in line with the national average of patients' age ranges. The National General Practice Profile states that 94% of the practice population is of white ethnicity, with 6% of black, Asian or mixed-race ethnicity. Information published by Public Health England rates the level of deprivation within the practice population group as three, on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest.

Due to the enhanced infection prevention and control measures put in place since the pandemic and in line with the national guidance, most GP appointments were telephone consultations. If the GP needs to see a patient face-to-face then the patient is offered an appointment at the practice.