

Bin Seena Health Limited

Inspection report

73 Edgware Road
London
W2 2HZ
Tel: 07860344469

Date of inspection visit: 10 and 13 August 2021
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Inspected but not rated



Are services safe?

Inspected but not rated



Are services effective?

Inspected but not rated



Are services caring?

Inspected but not rated



Are services responsive to people's needs?

Inspected but not rated



Are services well-led?

Inspected but not rated



Overall summary

This service is not rated.

We carried out an unannounced focused inspection at Bin Seena Health Limited on 10 and 13 August 2021 in response to concerns that were brought to our attention.

Bin Seena is a community pharmacy on Edgware Road in London which offered private consultations with a doctor that was available to adults only.

On the first day of our inspection 10 August 2021 this service was registered with CQC under the Health and Social Care Act 2008 in respect of the provision of advice or treatment by, or under the supervision of, a medical practitioner including the prescribing of medicines. Our inspection was focused solely on the doctor's consultation service.

On the second day of our inspection 13 August 2021, the service stopped its provision of private consultations with a doctor. During the inspection we were unable to complete the scope of the inspection because the provider's doctor was absent, and the provider had no access to the clinical records. The provider was no longer providing regulated activities, as listed in Schedule 1 to the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. The provider made an application to cancel its registration with the CQC on 13 August 2021. That was accepted and its registration with the CQC is now cancelled.

The pharmacy's dispensing and related services are exempt from CQC regulation and are regulated separately by the General Pharmaceutical Council.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Our inspection team

Our inspection team was led by a CQC lead inspector. The team included a CQC GP specialist adviser and a member of the CQC medicines team.

Background to Bin Seena Health Limited

Bin Seena is a community pharmacy on Edgware Road in London.

In addition to offering a range of pharmacy related services (such as prescription dispensing), offered private consultations with a doctor by arrangement. The doctor's consultation service was available to local residents, commuters and the sizeable number of tourists and temporary residents staying in this area, primarily from the Middle East and Gulf States.

During our inspection the provider stopped providing regulated activities, as listed in Schedule 1 to the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 and made an application to cancel its registration. The provider is no longer registered with the CQC.

Are services safe?

We did not complete the scope of the inspection because the provider's doctor was absent, and the provider had no access to the clinical records. The provider made an application to cancel its registration with the CQC which was accepted and its registration with the CQC is now cancelled.

Are services effective?

We did not complete the scope of the inspection because the provider's doctor was absent, and the provider had no access to the clinical records. The provider made an application to cancel its registration with the CQC which was accepted and its registration with the CQC is now cancelled.

Are services caring?

We did not complete the scope of the inspection because the provider's doctor was absent, and the provider had no access to the clinical records. The provider made an application to cancel its registration with the CQC which was accepted and its registration with the CQC is now cancelled.

Are services responsive to people's needs?

We did not complete the scope of the inspection because the provider's doctor was absent, and the provider had no access to the clinical records. The provider made an application to cancel its registration with the CQC which was accepted and its registration with the CQC is now cancelled.

Are services well-led?

We did not complete the scope of the inspection because the provider's doctor was absent, and the provider had no access to the clinical records. The provider made an application to cancel its registration with the CQC which was accepted and its registration with the CQC is now cancelled.